

Rainbow Day Nursery Questionnaire for Parents

At Rainbow we aim to provide the best quality service for you and your child. To maintain a high standard of care we like to hear your views, therefore, we would be grateful if you could spare a few minutes to fill in this questionnaire.

Please feel free to make any comments;

Childs Name (optional) -----

Facilities:

- | | | |
|---|-----|----|
| • Do you feel it is a safe and secure environment | Yes | No |
| • Do you find it to be welcoming and homely? | Yes | No |
| • Do we offer a broad selection of resources and equipment? | Yes | No |
| • Is the nursery clean and well kept? | Yes | No |
| • Are you happy with any walks and visits your child takes part in? | Yes | No |
| • Do you feel we offer an exciting and stimulating outdoor area? | Yes | No |

Comments:

Staff:

- | | | |
|---|-----|----|
| • Are the staff approachable, friendly and helpful? | Yes | No |
| • Do you feel that staff can offer relevant support and advice? | Yes | No |
| • Are you clear which staff work in your child's section? | Yes | No |
| • Are you happy with your child's keyworker | Yes | No |
| • Do you feel you have both made good relationships? | Yes | No |

Comments:

Policies and Procedures:

- Do you know where to access these?
Yes No
- Medication /Sickness Policy do you require further clarification?
Yes No
- Safe guarding policy - are you aware that we may legally need to share information with others?
Yes No
- Are you clear how to make a complaint?
Yes No

Comments:

Have you any suggestions that would help us improve our practice?

Further Information required:

Please tick:

Childcare Vouchers

Free Early Years Funding

EYFS

Ofsted

Policies and Procedures

Any other please state:

Many thanks for taking the time to fill in our questionnaire; your honest views are much appreciated.

Please return to the nursery or email to info@rainbowdn.co.uk.

